The Certificate II in Community Services aims to enhance student's employment prospects or further education opportunities within a broad range of community services related industries. Further study and careers are available in related fields such as: nursing, disability support, youth work, occupational therapy, psychology, aged care, child protection and children's services.

On successful completion of a VETiS course, students are guaranteed a place in a Swinburne Vocational Education program (subject to entry requirements for the course they wish to undertake are met).

Location and times
Year 1 of 1
Wantirna campus
Wednesday 9.00am–4.00pm

Mode of delivery
• A small amount of field work
• Classroom/workplace simulation
• Possible off-campus activities

Duration
Two years part-time

Outcomes
On successful completion of this program, students will:
• VCE: be eligible for up to 3 VCE VET units on their VCE Statement of Results at Units 1 and 2 level.
• VCAL: meet the requirements for the Industry Specific Skills strand and may also contribute to the Work Related Skills Strand of VCAL.
• Qualification: be eligible for a nationally recognised qualification CHC22015 Certificate II in Community Services.

Structured Workplace Learning
Structured Workplace Learning (SWL) is not required but is strongly recommended by the Victorian Curriculum and Assessment Authority www.vcaa.vic.edu.au/
The finding and management of SWL is the responsibility of the school.

Complementary studies
• Health and Human Development
• Psychology

Pathway opportunities
• Certificate III/IV in Community Services in the following streams:
  – Aged Care Work
  – Alcohol and Other Drugs
  – Child Protection/Justice
  – Children's Services
  – Community Work
  – Disability Work
  – Mental Health Work (non-clinical)
  – Youth
• Certificate III in Allied Health or Health Service Assistant
• Diploma/Advanced Diploma in Community Services
• Diploma of Nursing

Fees and application
Contact the Secondary School VET Coordinator or Careers Practitioner.

Career opportunities
• Aged care attendant
• Childcare assistant
• Health care counsellor
• Nanny
• Nurse
• Nutritionist
• Social worker
• Sociologist
• Welfare worker
• Youth worker

Information for students
Please refer to www.swinburne.edu.au/policies-regulations/ for student rights and responsibilities while on campus.

More information
T: 1300 275 794
E: VETinschools@swin.edu.au
W: www.swinburne.edu.au/vetis

Registered Training Organisation Provider No: 3059
# Certificate II in Community Services CHC22015

## Units of competency

### Year 1 of 1

<table>
<thead>
<tr>
<th>Unit code</th>
<th>Unit name</th>
<th>Nominal hours</th>
<th>Compulsory/Elective</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHCCOM001</td>
<td>Provide first point of contact</td>
<td>35</td>
<td>C</td>
</tr>
<tr>
<td>CHCCOM005</td>
<td>Communicate and work in health or community services</td>
<td>30</td>
<td>C</td>
</tr>
<tr>
<td>CHCDIV001</td>
<td>Work with diverse people</td>
<td>40</td>
<td>C</td>
</tr>
<tr>
<td>HLTWHS001</td>
<td>Participate in workplace health and safety</td>
<td>20</td>
<td>C</td>
</tr>
<tr>
<td>BSBWOR202</td>
<td>Organise and complete daily work activities</td>
<td>20</td>
<td>C</td>
</tr>
<tr>
<td>BSBWOR201</td>
<td>Manage personal stress in the workplace</td>
<td>40</td>
<td>E</td>
</tr>
<tr>
<td>FSKLRG09</td>
<td>Use strategies to respond to routine workplace problems</td>
<td>15</td>
<td>E</td>
</tr>
<tr>
<td>FSKOCM07</td>
<td>Interact effectively with others at work</td>
<td>10</td>
<td>E</td>
</tr>
<tr>
<td>CHCVOL001</td>
<td>Be an effective volunteer</td>
<td>25</td>
<td>E</td>
</tr>
</tbody>
</table>

**Total nominal units**: 235