

Quality Indicator report

17 Jun 2015

RTO Information

NTIS number	3059
Name	Swinburne University of Technology
Street Address	John st
City/town/suburb	Hawthorn
State	VIC
Post code	3122

Learner and employer response

	Learners	Employers
Response count (number)	600	87
Population count (number)	18098	700
Response rate (per cent)	3.3	12.4

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	69.2	15.4	74.5	12.6
Trainer Quality	70.4	18.9	76.2	15.2
Effective Assessment	67.8	17.8	74.0	13.1
Clear Expectations	65.1	20.7		
Learning Stimulation	68.7	17.1		
Training Relevance	68.2	17.8	74.8	12.3
Competency Development	70.5	15.8	74.7	13.6
Training Resources	66.8	19.1	73.9	14.4
Effective Support	69.2	18.5	71.0	17.0
Active Learning	74.3	15.4		
Overall Satisfaction	68.0	22.4	78.2	15.9

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	