



New Supervisor



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🕒 2 days 📍 Face-to-face, Live online, Workplace 💰 \$ 1550

The New Supervisor course is perfect for new or inexperienced supervisors as they navigate the tricky transition from team member to take-charge leader.

Management and leadership skills are a discipline that can be learnt, and this accelerated two-day New Supervisor course will help build confidence as you adjust to your new role, purpose, responsibilities, expectations, and challenges.

The course teaches new supervisors about themselves, their leadership style, their communication patterns, and helps them determine where there are opportunities to improve their interactions and skills as supervisors.

Participants gain a greater awareness about how their teams operate and how to supervise them well. Each course component builds on the last, going deeper as participants are exposed to new challenges.

This learning process gives new supervisors the tools and self-awareness to take back to work, so you can practice and learn what works for you; and define your own leadership and management style and approach.

Discover a toolbox of highly practical tools and techniques to help you work effectively with others, create direction, alignment, commitment, motivate and engage your team, and bring out the best in people.



Discover more at
swi.nu/newsuper

Course highlights

- Adapt your communication and leadership style to suit different people and situations.
- Establish a common understanding of team purpose, roles, and responsibilities that meet objectives.
- Direct and support your team members to meet their performance targets.
- Develop and encourage two-way communication that has lasting impact.
- Respond to challenging situations and people constructively.
- Develop a positive team culture and improve team dynamics.
- Provide feedback to correct, encourage, value, and reward team members.

Who should attend?

This course has been designed for aspiring supervisors, newly promoted supervisors, and even experienced managers who want to re-set their team leadership and foundation management skills.

Learning objectives

By completing this course, participants will be able to:

- Develop key leadership and management capabilities.
- Improve communication skills.
- Gain a greater awareness of how your team operates and how to supervise them well.

What you can expect

- A workbook to take home or to work that you can reference back to.
- Learn alongside professional peers, and network.
- Pathways to continue your studies with Swinburne Edge.
- The immediate knowledge and confidence to implement your new skills.

Pre-course work

There are no pre-requisites for this course.

Dates

View dates and register for this course.

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The Swinburne Edge difference

Swinburne Edge is a division of Swinburne University that exclusively services professionals. We offer professional development to people with existing skills and experience, who are ready to up-skill or formalise their skills for their next career stage. Immerse yourself in a Swinburne Edge short course or qualification to enhance your current knowledge with fast-tracked, practical learning that gets you to your goal faster.

For further information, contact our Continuing Professional Education Advisors on 1800 633 560 or edge@swinburne.edu.au.




"This course exceeded my expectations by far. Our facilitator was so professional, a great teacher and very patient. Great examples were used during the course too."

Georgia
Participant,
New Supervisor





Contact us

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