

YOUR MELBOURNE ACCOMMODATION GUIDE



WELCOME TO SWINBURNE

Swinburne is a world-class university focused on creating impact through teaching and research.

We are a progressive university ranked in the top three per cent of universities around the world and in the top 50 universities under 50.*

With students from more than 100 countries, Swinburne is a culturally diverse university that has a reputation for quality education and focused research, which attracts highly qualified academics and educational leaders.

Our campuses in the inner and eastern suburbs of Melbourne offer supportive, secure and peaceful environments with state-of-the-art multimedia lecture theatres, new and refurbished buildings, as well as modern library and computer lab services.

At Swinburne, our commitment to industry engagement, social inclusion and a desire to innovate helps students be prepared for work on the day they graduate.

With a degree from Swinburne you can go anywhere in the world.

*Academic Ranking of World Universities (ARWU), World University Rankings and QS University Rankings, 2019.

#1

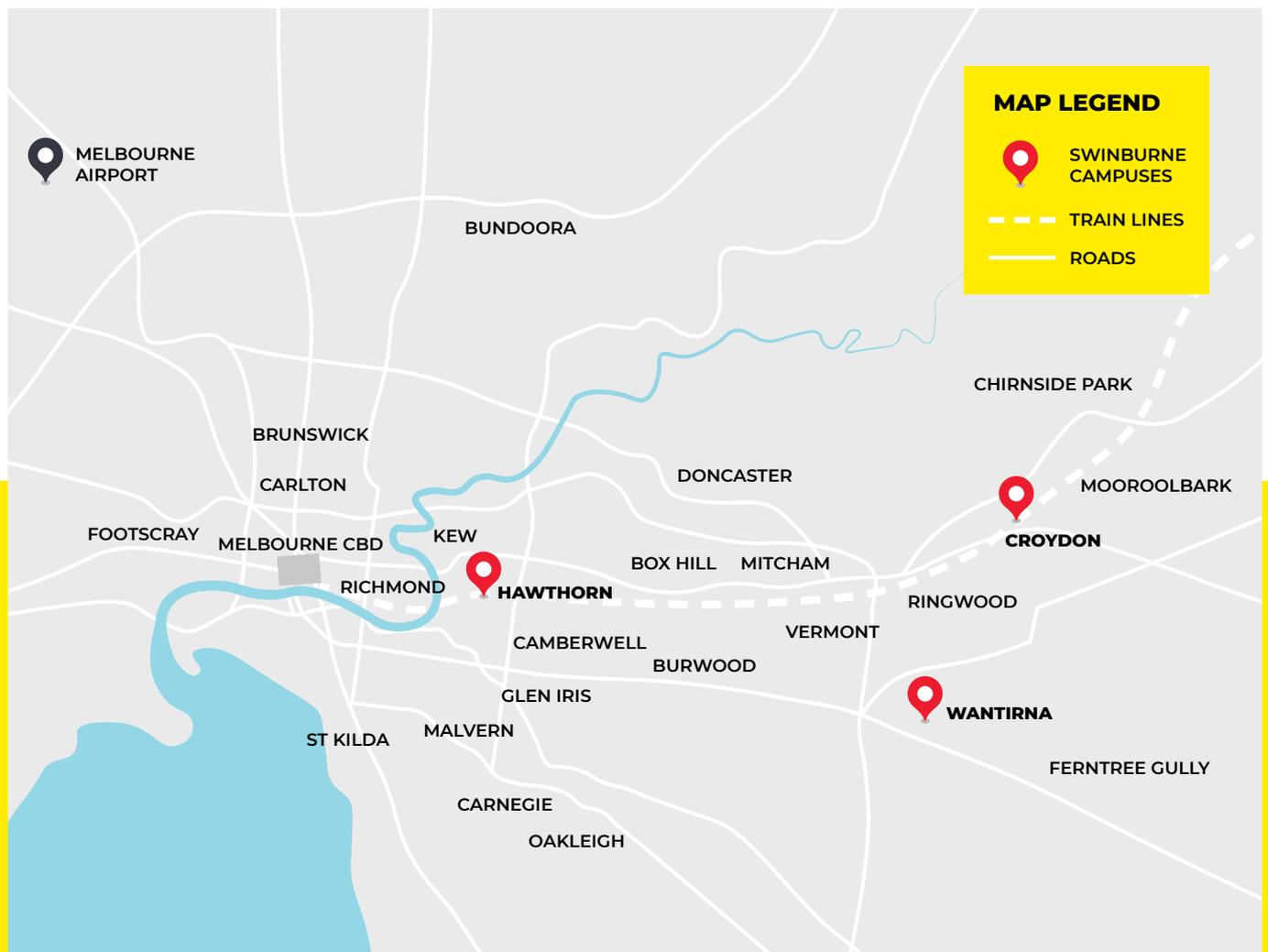
FOR GRADUATE SATISFACTION IN MELBOURNE

in Engineering and Information Technology

#1

FOR QUALITY OF TEACHING IN MELBOURNE

in Business and Education



EXPERIENCE MELBOURNE

Welcome to Australia's top student city. Where laneway coffee ignites creativity and inspires new perspectives.

Explore our culture from beaches and bushwalks, to live music, festivals, and sport. You'll always have something new to try.



#1

**STUDENT CITY
IN AUSTRALIA***

#2

**MOST LIVEABLE
CITY IN THE
WORLD^**



**SPORTING CAPITAL
OF THE WORLD**

*QS Best Student Cities Ranking 2019.

^Global Liveability Index, 2019. The Economist Intelligence Unit.

Cost of living

With so much to do in Melbourne, you can spend as much or as little as you want while living here. There are some items though you won't be able to go without – from accommodation and utilities to transportation and food.

When planning your Swinburne adventure, you should consider all the expenses you'll need to budget for.

You'll require approximately A\$23,000 to A\$30,000* per year for ongoing living costs (not including tuition fees or airfares). Add to this a budget of approximately A\$2300 to A\$5000 for the initial costs of establishing yourself in Melbourne.

[Click here for more advice and information on expenses.](#)



Comparing your options

| | LIVING ON CAMPUS | RENTING WITH OTHERS | RENTING ON YOUR OWN | HOMESTAY |
|--------------------------------|---|---|---------------------|---|
| Description | Private room in a 1–4 room apartment or college | Private room in a shared house or apartment | Your own apartment | Private room with a local family |
| Rent (per week) | \$268–\$384 | \$140–\$350 | \$200–\$450 | Approximately \$325 |
| Gas and electricity (per week) | Included | \$10–\$20 | \$10–\$20 | Included |
| Food (per week) | \$80–\$280 | \$80–\$280 | \$80–\$280 | 2 meals Monday–Friday and 3 meals on weekends |
| Public Transport (per week) | – | \$30–\$60 | \$30–\$60 | \$30–\$60 |
| Phone and internet (per week) | Internet included. Phone can be \$10–\$15 or more per week. | \$15–\$30 | \$15–\$30 | Internet included. Phone can be \$10–\$15 or more per week. |
| Entertainment (per week) | \$80–\$150 | \$80–\$150 | \$80–\$150 | \$80–\$150 |

*These figures (in Australian dollars) are estimates only, and may vary depending on your location and lifestyle. Visit studyinaustralia.gov.au/english/live-in-australia/living-costs or swinburne.edu.au/current-students/student-services-support/accommodation/compare-your-options for more information.

YOUR ACCOMMODATION CHECKLIST

You have a lot of accommodation options in Melbourne – whether you want to live on campus, rent privately, or stay with a local family.

Make sure you take your time and think carefully before you choose where to live. Doing this will help prevent you committing to a contract you later regret signing. The following list will help you consider all aspects of your accommodation:

- Cost.** Properties close to the university and city centre can be more expensive.
- Lease period.** Make sure your lease is for an appropriate amount of time. It can be expensive and stressful to break a lease.
- Size.** Does the property suit your needs?
- Location.** How long will it take you to travel to and from campus?
- Facilities.** Does the property have everything you need?
- Transport.** Is the property close to public transport? What will be the daily cost of driving and travel time? Anywhere located within 30 minutes by train to the Melbourne city centre is recommended.
- Living arrangements.** Will you live on your own or share with others?

Do not sign a contract if you do not understand it. Swinburne housing advisers are available to talk to if you need help.



Swinburne's campus is 10 minutes on the metro to Melbourne's city centre.

COMPARING YOUR OPTIONS

| | PRIVATE RENTAL ACCOMMODATION | SHARE ACCOMMODATION | HOMESTAY | ON-CAMPUS STUDENT ACCOMMODATION |
|--|---|---|--|---|
| Description | Renting your own unfurnished apartment or house. | Sharing a rental house or apartment with other people. | Living in a furnished bedroom as a guest in a local family's home. | Living in a single furnished room in an apartment or college, usually sharing the apartment with other students. |
| Cost (all figures are per week) | Hawthorn and inner-city suburbs <ul style="list-style-type: none"> • A\$275–A\$500 (1 bedroom) • A\$380–A\$550 (2 bedrooms) Outer suburbs <ul style="list-style-type: none"> • A\$200–A\$350 (1 bedroom) • A\$350–A\$450 (2 bedrooms) Plus bills (A\$20–A\$30) | Hawthorn and inner-city suburbs <ul style="list-style-type: none"> • A\$180–\$300, plus bills Outer suburbs <ul style="list-style-type: none"> • A\$140–A\$250, plus bills | Homestay fee A\$325, including two to three meals per day, bills and internet access. | A\$272–A\$384 per person |
| Contract | Minimum 12 months. | Co-tenancy or sub-lease on a fixed or periodic lease period. | Minimum four weeks. | A fixed lease period of one semester or a whole year. |
| Advantages | <ul style="list-style-type: none"> • independent • can choose what you want and where • can be cheaper • can be quieter | <ul style="list-style-type: none"> • independent • meet new friends from Australia and the world • cheaper than other options • flexible lease period • live more like a local student | <ul style="list-style-type: none"> • learn about the Australian lifestyle • family orientated environment • utility and many food costs included • short contract | <ul style="list-style-type: none"> • close to university facilities • easy to meet people and get involved with campus life • shops, restaurants and public transport nearby • utility costs included |
| Disadvantages | <ul style="list-style-type: none"> • must buy or rent furniture • may have to find someone to share with • very difficult to break lease • utility costs not included | <ul style="list-style-type: none"> • living with people you don't know and may have a different lifestyle from you • utility costs not included | <ul style="list-style-type: none"> • more limited privacy • have to fit in with the family's lifestyle • your homestay may be far away from campus | <ul style="list-style-type: none"> • not as cheap as share accommodation |
| Procedure | <ol style="list-style-type: none"> 1. Locate property. 2. Inspect property. 3. Lodge application. 4. Sign the lease contract. 5. Connect utilities. 6. Move in. | <ol style="list-style-type: none"> 1. Locate property. 2. Inspect property. 3. Sign the lease contract. 4. Move in. | <ol style="list-style-type: none"> 1. Apply online. 2. Pay fees. 3. Move in. | <ol style="list-style-type: none"> 1. Apply online. 2. Receive an offer. 3. Sign the lease contract. 4. Move in. |
| Contact | domain.com.au realestate.com.au realestateview.com.au | swinburne.studystays.com.au flatmates.com.au | swinburne.edu.au/current-students/student-services-support/accommodation/off-campus/homestay/ | swinburne.edu.au/current-students/student-services-support/accommodation/on-campus/ |

LIVE ON CAMPUS

Accommodation at our Hawthorn campus provides housing for more than 600 students from across Australia and around the world – making it a great place to meet new people and build lifelong friendships.

There’s dormitory-style living, single or shared apartments.

Staying here, you’ll benefit from immediate access to the university and all its facilities, as well as nearby services including Glenferrie Train Station, supermarkets, restaurants, shops and banks.

For more information:

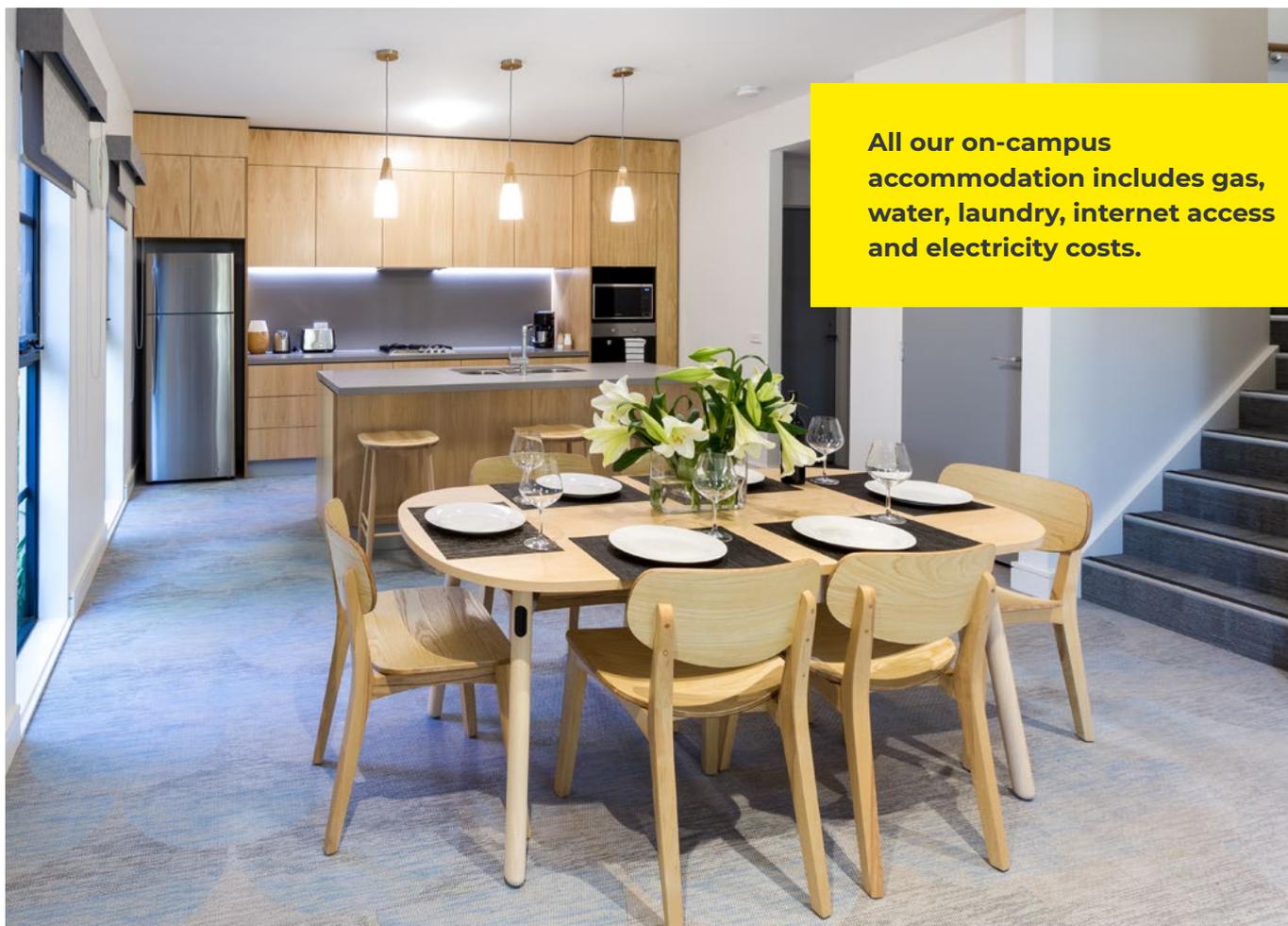
swinburne.edu.au/accommodation/on-campus

College rooms

Swinburne’s Residential College is dormitory-style living, home to 84 Australian and international students every year. Residents have their own individual rooms and share bathrooms, a kitchen, study rooms and other common areas with their fellow residents. The rates are A\$325 per week, including daily breakfast.

Apartments

On-campus apartments range from studio apartments for those who prefer their own private space, to two-, three- and four-bedroom apartments for those who enjoy living with other students. Rates range from A\$272 to A\$384 per week per person.



All our on-campus accommodation includes gas, water, laundry, internet access and electricity costs.

Popular suburbs

The following table lists the suburbs surrounding Swinburne’s campuses that are favoured by international students.

| TRAVELLING DISTANCE BY PUBLIC TRANSPORT | HAWTHORN CAMPUS | WANTIRNA CAMPUS |
|---|--|---------------------------------|
| Less than 30 minutes | Camberwell, Carlton, Carnegie, Glenhuntly, Glen Iris, Hawthorn, Kew, Melbourne, Murrumbeena, Richmond, Southbank | Ringwood, Wantirna, Vermont |
| More than 30 minutes | Ashburton, Box Hill, Burwood, Clayton, Coburg, Dandenong, Footscray, Glenroy, Preston | Burwood, Blackburn, Forest Hill |

OFF-CAMPUS ACCOMMODATION

Share and private rental accommodation

If you're looking to rent through a private landlord or real estate agent, you can choose to rent an apartment on your own, or share a rental house or apartment with other students.

You cannot pre-book share accommodation, so if you're looking to share, we recommend you stay in short-term accommodation when you first arrive, and then look for a place to rent after you've settled in.

Do not hand over any money or sign a rental contract before inspecting the property. You must make your own enquiries and satisfy yourself regarding the integrity of the accommodation provider and whether the condition of accommodation is appropriate.

See pages 9–11 for more information about organising share and private rental accommodation.

Homestay

This is your opportunity to live with a local Australian resident or family. It is a great way to develop your English skills, make new friends and experience the Australian lifestyle. Homestay is offered through the Australian Homestay Network (AHN).

All traditional homestay arrangements include:

- a furnished private room in a caring environment (with a desk and chair)
- access to internet
- bathroom and laundry facilities
- household utilities (electricity, gas, etc.)
- two meals per day on weekdays and three meals on Saturday and Sunday (students over 18)
- homestay host and student support
- Australian Homestay Network (AHN) 24/7 professional phone support
- AHN insurance.

Homestay fees vary depending on the type of meal and room options you choose. You can expect to pay around A\$325 per week for the first 28 days.

After the initial 28-days, if you're over 18 you may wish to move to a different homestay package.

Find out more at homestaynetwork.org/melbourne-pricing

Homestay bookings should be made at least 10 days prior to arrival.

A placement fee of approximately A\$290 and one month's homestay payment must be paid prior to the homestay placement commencing.

For more information about homestay accommodation, visit swinburne.edu.au/homestay

Alternatively, you can contact AHN directly.

 (+61) 03 9458 900

 melbourne@homestaynetwork.org

Visit homestaynetwork.org/students/apply to book a homestay.

Student residences and apartments

A range of student apartments, residences and rooming houses are available for long-term accommodation in the Hawthorn area. They vary in price and quality.

HAWTHORN CAMPUS AREA

Hawthorn House

birchridge.com.au/locations/hawthorn-house

Kew Student Residence

kewstudentresidence.com.au

Riversdale Residence

birchridge.com.au/locations/riversdale-residence

Student Housing Australia

sha.com.au

UniLodge Vivida

unilodge.com.au/unilodge-vivida

 [Find out more here.](#)



ARRANGING SHARE ACCOMMODATION

Share accommodation is where you jointly rent a private property with others. The property is usually unfurnished and rent is paid to the landlord or real estate agent.

Alternatively, you can move into an established share house. The property is usually furnished and rent is paid to the head tenant. If you're moving into an established share house, you should ask to see written consent for you to move into the property from the landlord or real estate agent.

Generally, in share accommodation situations each person has their own bedroom, while the rest of the facilities are shared. Household chores and cooking are often shared, although cooking is sometimes done individually.

To share successfully it is important to establish some rules with those with whom you'll be sharing. Having things in writing before you move in can avoid arguments and disputes later on.

The benefits of sharing include meeting new people, learning about different cultures, developing your own independence and sharing some costs. Sharing can also be challenging and unsettling for some people and may not be the most suitable option for everyone.

Follow these steps to find and book share accommodation. If you need assistance, contact a Swinburne housing adviser, or for more information visit swinburne.edu.au/accommodation.

1. Look for properties

Swinburne has a database of housing vacancies around each campus. Visit swinburne.studystays.com.au to sign up as a future student and search the database.

Other useful websites to search include:

flatmates.com.au
realestate.com.au

Also check noticeboards around your campus and community, as well as the property section of newspapers. You can also contact the university's student clubs and societies.

There is a range of factors to consider when looking for share house accommodation:

- Do you want to live with male or female students, or both?
- Do you want to live with international students or Australian residents?
- Do you mind living with people who have different religious beliefs?
- Do you mind living with people who smoke or drink alcohol?
- Do you mind sharing a bathroom?

RENTAL COSTS

Rental costs vary according to the location and quality of the accommodation. You'll also need to budget for utilities (gas, water, electricity), which cost approximately A\$40 per week.

2. Inspect the properties

Once you've found accommodation you like the look of, you'll need to contact the provider to arrange a time to inspect the property.

Use the following checklist to figure out if the property is right for you:

- Is there a written agreement about how the household will operate?
- How are the bills shared and how will the money be collected?
- Is cooking shared or does each resident cook their own meals?
- How are other house duties (e.g. cleaning and shopping) shared?
- Will the accommodation be a good environment for you to study?
- Are you allowed to use the other tenants' furniture and belongings?
- What is an acceptable level of noise?
- Do you mind the other tenants' friends visiting or staying over?
- Do the tenants have the same likes and dislikes as you (e.g. food, hobbies)?
- Would you be comfortable living with these tenants?

3. Sign the lease and pay the bond

Once you've decided where you want to live, you'll need to sign a lease contract, and pay the bond and first month's rent.

THE LEASE

A lease is a legal contract between tenants and a real estate agent or landlord. There are generally two types of share house arrangement.

If you jointly rent a private property with others, the arrangement is called co-tenancy. Usually this means the property is unfurnished and all of the tenant's names are on the lease.

However, if you move into an already established household, the arrangement is called sub-letting or licensee.

You should still have a signed written agreement with the landlord or head tenant, and also ensure there is a written approval by the landlord or the real estate agent for the subletting. Make sure you keep a copy of the lease or agreement.

If you need advice on the contract, you can call the Consumer Affairs of Victoria on **1300 55 81 81** or visit consumer.vic.gov.au/housing/renting for more information.

THE BOND

Once you've signed the lease, you'll need to pay the first month's rent and a bond, which is a security deposit equal to one month's rent. The bond is usually returned to you when you move out, provided there has been no claim made against you for failing to clean or for causing damage to the property or for unpaid rent.

If you pay a bond, the agent or landlord must give you two copies of a condition report signed by the landlord and also must lodge the bond money to the Residential Tenancy Bond Authority (RTBA).

If you're sub-letting a room and paying the bond to the outgoing tenant, make sure that before making the payment, you receive a lease/bond transfer form with your name on it and signed by the landlord, outgoing tenant and existing tenants. The signed lease transfer form then must be sent to the RTBA within 5 days after you move in.

Make sure you get a receipt for your bond and rent payments.

4. Move in

When you move in you must complete a condition report. This report documents the condition of the property, and protects you from being blamed for pre-existing damage to the property. Make a note of anything that is broken or dirty; taking digital photos is also a good way to keep a record of the property's condition.

If the accommodation is unfurnished, you'll need to buy furniture such as a bed, desk and chair before you move in. You can purchase new or used furniture from specialist retailers, second-hand shops or from other students. **See page 12** for suggested furniture shops.

ARRANGING PRIVATE RENTAL ACCOMMODATION

You can rent a vacant house, unit or apartment from a landlord or a real estate agent on your own or with friends. Rental properties are usually unfurnished and require a 12 month lease.

Follow these steps to find and book private rental accommodation. For more information or assistance visit swinburne.edu.au/accommodation

1. Look for properties

The easiest way to find vacant rental properties is by searching online. Visit the following websites to search for properties:

domain.com.au
realestate.com.au
realestateview.com.au

2. Inspect the properties

You should inspect the property at an open inspection set up by a real estate agent or landlord. You may also be able to borrow the key from the real estate agent and inspect the property at another time by yourself.

Use the following checklist to figure out if the property is right for you:

- Does the property have heating and cooling?
- Are the carpet and paint in good condition?
- Are there smoke detectors? (It is a legal requirement that smoke detectors are installed.)
- Does the property have a communal laundry?
- Are the appliances gas or electric? (Gas is cheaper.)
- Are there signs of water leakage?
- Is the property close to campus or to public transport?
- Do the doors and windows open and close properly?
- Is there a telephone/TV antenna outlet point?

3. Lodge an application

If you decide to apply for a property, you'll need to get an application form from the real estate agent or fill one out online.

Fill out the form clearly and attach as many supporting documents as possible; for example:

- a copy of your passport
- Australian bank statements
- evidence of financial support such as a copy of a scholarship letter, pay slips from employers, financial guarantee letter from parents etc.
- your offer letter from Swinburne
- a reference letter from Swinburne staff
- references from previous landlords and employers.

The real estate agent will call you if your application has been accepted by the landlord. Make sure you give the agent the best phone number to contact you. If they cannot get hold of you, they may offer the property to another applicant.

If you've not received a call from the agent within two days of submitting your application, call the agent to enquire about your application.

4. Sign the lease and pay the bond

If your application is successful, you'll need to sign a lease contract, and pay the bond and first month's rent.

THE LEASE

The lease is a legal document between you and the real estate agent or landlord. It contains the full contact details of the landlord or the real

estate agent and the rented property's address. It outlines the rent and bond amounts, the lease period, and other conditions. Before you sign the lease read it carefully to make sure you understand it and agree with the details.

If you're renting the property with other people, each tenants' name should be included on the lease. This means that everyone will be responsible for the rent.

THE BOND

Once you have signed the lease, you'll need to pay the first month's rent and a bond. The bond is a security deposit and cannot be more than the equivalent of one month's rent if the rent is \$350 a week or less.

The bond is held to ensure that when you move out the landlord can cover costs such as cleaning or repairing any damage to the property. If the landlord does not make any such claims, your bond will be fully refunded.

You must fill in a bond lodgement form, and the agent or landlord will lodge the bond money and form with the Residential Tenancy Bond Authority (RTBA).

Once you've paid the bond and first month's rent, and signed the lease, you should receive the following documents from the real estate agent:

- Renting a Home: A Guide for Tenants and Landlord, this booklet outlines your rights as a tenant and also the rights of the landlord. It is available in other languages from the Department of Consumer Affairs. Visit consumer.vic.gov.au
- a copy of the lease and bond lodgement form
- a receipt for the bond and the rent you've paid
- a condition report (a list stating the condition of all rooms and their contents)
- a set of keys to the property.
- a statement detailing the agent's power to authorise urgent repairs, and the agent's telephone and fax numbers for urgent repairs.

5. Connect utilities

Household utilities that will need to be connected include gas, electricity, and telephone line. The landlord will pay for the installation and initial connection costs for electricity and gas.

Most agents offer a free connection service for new tenants. If you require a fixed-line telephone, most telephone companies require that you pay a connection fee. You'll also need to pay a telephone rental fee and service fee, which are usually charged monthly.

6. Move in

When you move in, you must complete a condition report. This report documents the condition of the property, and protects you from being blamed for pre-existing damage to the property.

Make sure you record any marks or damage such as stains on the carpet, holes in the plaster, cracked windows or broken lights. Taking digital photos is also a good way to keep a record of the property's condition.

You should return the condition report to the agent within three days. The agent will then send you a copy that has been signed by the landlord.

You'll also need to furnish your new residence. You can purchase new or used furniture from specialist retailers, second hand shops or from other students. **See page 12** for suggested furniture shops.



TEMPORARY ACCOMMODATION

Looking for accommodation can be a daunting process, and it can take up to four weeks to find the most suitable accommodation. For this reason, you may wish to consider staying in temporary accommodation when you arrive in Melbourne.

A range of hostels, hotels, rooming houses and guest houses are available for short-term accommodation.

HAWTHORN CAMPUS AREA

Swinburne student residences

swinburne.edu.au/accommodation/on-campus

Glenferrie Hotel

glenferriehotel.com.au

Quest Hotel

questhawthorn.com.au

PRAHRAN AREA

Claremont Hotel

hotelclaremont.com

MELBOURNE CITY AREA

The Village Melbourne

thevillagehostels.com.au

City Centre Budget Hotel

citycentrebudgethotel.com.au

Space Hotel

spacehotel.com.au

Richmond Hill Hotel

richmondhillhotel.com

The Victoria Hotel

victoriahotel.com.au

United Backpacker

unitedbackpackers.com.au

Urban Central Accommodation

urbancentral.com.au

Melbourne Metro YHA

yha.com.au/hostels

WANTIRNA CAMPUS AREA

Dorset Gardens Hotel

dorsetgardenshotel.com.au

Hotel Cavalier

hotelcavalier.com.au

Punthill Knox

punthill.com.au

OUTER SUBURBS

Student Accommodation Victoria

sa-vic.com.au

SEARCH MORE SHORT-TERM ACCOMMODATION OPTIONS AT:

visitvictoria.com

lastminute.com.au

ozhotels.com.au

airbnb.com.au

serviced-apartments.com.au

shortstayapartments.com.au

wotif.com

MOVING OUT OF A RENTAL PROPERTY

Before you move out of the property, make sure you do the following:

- give adequate written notice to the agent of your intention to leave (usually 28 days)
- advise the electricity, gas and telephone companies that you're leaving
- clean the property (this usually involves getting the carpet steam cleaned)
- advise Swinburne of your new address.

After you've moved out, the real estate agent will inspect the property. You should try to attend this inspection with the agent. If the condition of the property is similar to what was outlined in the condition report, the agent will refund your bond.

If you have any problems with retrieving your bond from the real estate agent, contact the Swinburne International accommodation adviser or the housing adviser at your campus.

SHOPPING AND MARKETS

FURNITURE AND HOMEWARES

Freedom Furniture

Victoria Gardens Shopping Centre
in Richmond
freedom.com.au

Ikea

Victoria Gardens Shopping Centre
in Richmond
ikea.com.au

K-Mart

Victoria Gardens Shopping Centre
in Richmond
kmart.com.au

Target

Station Street, Camberwell
target.com.au

SECOND-HAND FURNITURE

Salvation Army

529 Riversdale Road, Camberwell
+61 3 9882 3774
salvationarmy.org.au

Red Cross Shop

764 Glenferrie Rd, Hawthorn
And, Shop B, 666 Bourke Road Camberwell
redcross.org.au/support-us/red-cross-shops

St Vincent de Paul

254 Auburn Road, Hawthorn
+61 3 9818 5456
vinnies.org.au

Swan Street Sales

365 Swan Street, Richmond
+61 3 9428 0677
swanstreet.com.au

Trading Post

tradingpost.com.au

MARKETS

Camberwell Sunday Market

Station Street, Camberwell
Open every Sunday, 7am–12.30pm
camberwellsundaymarket.org

Prahran Market

163 Commercial Road, South Yarra
Open Tuesday, Thursday, Friday,
Saturday, Sunday
prahranmarket.com.au

Preston Market

30 Centre Way, Preston
Open Wednesday–Saturday
prestonmarket.com.au

Queen Victoria Market

513 Elizabeth Street, Melbourne
Open Tuesday, Thursday, Friday,
Saturday, Sunday
qvm.com.au

South Melbourne Market

Corner York, Cecil and Coventry Streets,
South Melbourne
Open Wednesday, Friday, Saturday, Sunday
southmelbournemarket.com.au

The Esplanade Market

Upper Esplanade Rd, St Kilda
Open every Sunday, 10am–5pm
stkildaesplanademarket.com.au

STATIONARIES & ELECTRICAL APPLIANCES

Office Works

officeworks.com.au

Harvey Norman

harveynorman.com.au

The Good Guys

thegoodguys.com.au

FURNITURE MOVERS

Man with a Van

+61 3 9417 3443
manwithavan.com.au

Mini Movers

1300 882 440
minimovers.com.au

FURNITURE STORAGE

Guardian Storage

guardianstorage.com

Howards Storage World

hsw.com.au

Kennards Self Storage

kss.com.au

Storage King

storageking.com.au





Useful contacts

Accommodation Adviser

+61 3 9214 5551
accommodation@swinburne.edu.au

International Student Advisory & Support (ISA&S)

+61 3 9214 6741
isa@swin.edu.au

Swinburne Counselling and Mental Health

+61 3 9214 8483
Register Online at swinburne.edu.au/stuserv/health/assets/register/

Swinburne Student Life legal service

+61 3 9214 5445
legaladvice@swin.edu.au

Student Equity Adviser

(For loan, budgeting and emergency grants)
+61 3 9214 8882
equity@swin.edu.au

Other organisations

Consumer Affairs Victoria

1300 558 181
consumer.vic.gov.au/housing/renting

The Tenants Union of Victoria

Get free advice on tenant's rights
9416 2577
tuv.org.au

Residential Tenancy Bond Authority

The government department responsible for holding tenants bond
1300 137 164
rtba.vic.gov.au

Victorian Equal Opportunity and Human Rights Commission

9281 7111 or 1800 134 142
information@veohrc.vic.gov.au
humanrightscommission.vic.gov.au

Dispute Settlement Centre

4/456 Lonsdale St, Melbourne VIC 3000
9603 8370 or 1800 658 528
dscv@justice.vic.gov.au
disputes.vic.gov.au

Victorian Civil and Administrative Tribunal (VCAT)

03 9628 9800 or 1800 133 055
vcat.vic.gov.au

Study Melbourne Student Centre

17 Hardware Lane, Melbourne
1800 056 449
info@studymelburne.vic.gov.au
studymelburne.vic.gov.au

FURTHER INFORMATION

 +61 3 9214 6741

 isa@swin.edu.au

 swinburne.edu.au/study/international

International Student Advisory & Support (ISA&S)

Ground Floor, AMDC 106
477 Burwood Rd,
Hawthorn, Victoria 3122
Australia

CRICOS 00111D RTO 3059

The information contained in this brochure was correct at the time of publication, March 2020. The university reserves the right to alter or amend the material contained in this guide. SUT0007_2003



**PLEASE
RECYCLE**