

CERTIFICATE IV IN SOCIAL HOUSING

CHC42215

DURATION:

INTAKE:

12 months full-time

Hawthorn (August)

swinburne.edu.au/sochousing

The Certificate IV in Social Housing provides students with the skills and knowledge to work in a range of social housing and homelessness services designed to support tenants, residents, applicants and the community with their social, behavioural, health and welfare needs of the people who access these services.

Study areas include:

- Aboriginal and Torres Strait Islander cultural safety
- · Diversity
- Work effectively with young people
- · Mental health and trauma informed care
- · Family and domestic violence
- Homelessness
- · Social housing system
- · Case management
- Court/tribunal processes and tenancy agreements and services

DELIVERY MODEL

Blended model delivery:

7 one-day face-to-face workshops

- Pre-reading and activities prior to each workshop, provided online. Please note - research and activities to be done in own time weekly
- Online resources and activities to build knowledge, skills and confidence between workshops
- Workplace projects to apply learning to real contexts
- Practical placement to take place within own organisation where assessment will be undertaken

CAREER OPPORTUNITIES

Possible occupational roles may be found in a range of housing organisations that provide social housing and homelessness services to people in both government and non-government agencies, local councils, residential care facilities and community organisations.

ENTRY REQUIREMENTS

- · Have completed Year 12 or equivalent
- Be 18 years old or above

- Non-school leavers without formal qualifications are welcome to apply
- Demonstrate competency in literacy and numeracy
- Have at least 12 months experience working in the housing and/or homelessness sector. Submit your current resume/CV.
- Be currently employed in the housing and/or homelessness sector for a minimum of 21 hours per week. Submit a letter from your current employer on company letterhead substantiating work experience, current employment role, duration and number of hours per week worked.

HOW TO APPLY

Apply online or download and submit an application form at **swinburne.edu.au/apply**

CONTACT US

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