HOW TO CONNECT TO EDUROAM WIRELESS NETWORK

HELP GUIDE
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**Notes:**

User name must be in this format: `username@swin.edu.au`  
(your username is your student number/SIMS ID)

Actual look and feel may differ depending on your version of operating system and device vendor.
Microsoft Windows

To remove old eduroam profile:
• Click Windows Start Button > Settings > Network and Internet
• On the left-menu click Wi-Fi, then click Manage known networks link on the right
• Select eduroam from the list and click Forget

To connect to eduroam:
• Click on the Show Hidden Icons arrow in the task bar, then the Wireless Networks icon

• Select eduroam network

• Check Connect automatically and click the Connect button

Continued on next page
• A security prompt will appear – click the **Connect** button

• Enter **username@swin.edu.au** as your username followed by your **password**, then the **OK** button

• You have now successfully connected to eduroam
To remove old eduroam profile:

- Open **System Preferences**
- Click **Network**, then **Advanced**
- Select **eduroam** from the list and click the ‘-’ icon just below the list to forget/remove it
- If you previously configured eduroam with XpressConnect wizard, Open **System Preferences**. Click **Profiles**. Select **eduroam** from the list and click the ‘-’ icon just below the list to forget/remove it.

To connect to eduroam:

- Click on the **Airport** icon in your menubar.
  If required, turn Wi-Fi on then select **eduroam** from the dropdown list provided.

- When prompted, enter your **username@swin.edu.au** as your username followed by your **password** and click the **Join** button

Continued on next page
• You will be prompted to review and accept the certificate for eduroam

![Certificate Verification](image1)

• Ensure that the certificate is correct by clicking **Show Certificate** and reviewing the details. Please ensure that 'wireless.swin.edu.au' is issued by QuoVadis Certificate Authority. Once the details are verified, accept the certificate by clicking **OK** and **Continue**.

![Certificate Details](image2)

• If prompted enter the **username** and **password** for your mac to add the certificate to keychain

![Update Settings](image3)

• Your Mac will now attempt to connect to eduroam. Once connected, you can verify the connection from the Airport Menu (indicated by a tick).
iOS (iPhone and iPad)

**To remove old eduroam profile:**

- Open *Settings > Wi-Fi*, select *eduroam* from the list and tap *Forget this Network*
- If you previously configured eduroam with XpressConnect wizard, remove the eduroam profile from *Settings > General > Profiles*

**To connect to eduroam:**

- Tap *Settings > Wi-Fi*, then select *eduroam*
- When prompted, enter your *username@swin.edu.au* as your username followed by your *password*, then tap *Join*

You will be prompted to trust the certificate ‘wireless.swin.edu.au’. Please ensure it is issued by QuoVadis Certificate Authority.

*Continued on next page*
• Tap **Accept/Trust** certificate to get connected

![Certificate Image]

- You have now successfully connected to eduroam

![Wi-Fi Setting Image]
To remove old eduroam profile:

- Go to Settings > Wi-Fi
- Press and hold eduroam and tap Forget Network
- Tap on eduroam to configure again

To connect to eduroam:

- Go to Settings > Wi-Fi
- Tap on eduroam

• Select ‘PEAP’ for EAP method
• Select ‘MSCHAPV2’ for Phase 2 authentication

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• Enter `username@swin.edu.au` as your Identity followed by your password, then tap **Connect**

![eduroam setup screen](image)

• You have now successfully connected to eduroam

![Wi-Fi connected](image)
Please use the following settings to configure eduroam:

- Wireless Security mode: **WPA & WPA2 Enterprise**
- EAP Method: **Protected EAP (PEAP)**
- CA certificate: **None**
- PEAP Version: **Automatic**
- Inner Authentication: **MSCHAPv2**
- Username: **username@swin.edu.au**
- Password: **(Your Password)**