



## HELPFUL HINTS

- You can now apply on-line. Go to [http://www.centrelink.gov.au/internet.nsf/online\\_services/claim\\_student.htm](http://www.centrelink.gov.au/internet.nsf/online_services/claim_student.htm) . You can save your progress at any time and log off. Your information will be available for you when you resume your claim. You may be eligible for payment from the date you commence your on-line claim if you submit it within 14 days.
- If your friends, family or family accountant say you are not eligible, don't assume they are correct - the eligibility criteria are complex and students' circumstances vary.  
IF IN DOUBT PUT IN AN APPLICATION ANYWAY.
- Fill in your application form carefully - mistakes will mean delays in receiving your first payment.
- Supply all the documentation requested, otherwise delays will occur. Take original documents requested to Centrelink - they will photocopy them for you.
- If you are eligible for an "Away from Home" rate of Youth Allowance check out your eligibility for extra benefits such as Rent Assistance and Fares Allowance.
- Don't accept a decision from Centrelink if you think it is inaccurate or unfair. Ask your Financial Adviser on campus for assistance.
- There are some changes to Youth Allowance and Austudy which have come in to effect in 2010 and others being introduced in 2011 and 2012. Check with Centrelink or the Financial Adviser on your campus. For clarification, go to [http://www.centrelink.gov.au/internet/internet.nsf/individuals/changes\\_youth\\_allowance.htm](http://www.centrelink.gov.au/internet/internet.nsf/individuals/changes_youth_allowance.htm)
- **If your circumstances change at any time throughout the year, you must let Centrelink know immediately. In particular, enrolment or employment details.**

*There is a Financial Adviser on each campus to give Youth Allowance and Austudy information, help you with your application and sort out problems with Youth Allowance and Austudy.*