Comment report

Lists all the questions in the survey and displays all the comments made to these questions, if applicable.

Table of contents

Report info............................................................................................................................................................................................1

Question 1: Did you know about the Student Services and Amenities Fee prior to receiving this survey.................................2

Question 2: Which of the following student services have you used before? .............................................................................3

Question 3: Please select the five services that are most important to you: ..................................................................................5

Question 4: Are there any other services you would like to see funded by the Student Services and Amenities Fee?...............7

Question 5: Do you have any other comments or suggestions you would like to make about the Student Services and Amenities Fee? .................................................................................................................................................................................12
Question 1
Did you know about the Student Services and Amenities Fee prior to receiving this survey?

Frequency table

<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>197</td>
<td>72.43%</td>
<td>80.41%</td>
</tr>
<tr>
<td>No</td>
<td>48</td>
<td>17.65%</td>
<td>19.59%</td>
</tr>
<tr>
<td>Sum:</td>
<td>245</td>
<td>90.07%</td>
<td>100%</td>
</tr>
<tr>
<td>Not answered:</td>
<td>27</td>
<td>9.93%</td>
<td>-</td>
</tr>
</tbody>
</table>

Total answered: 245
Question 2
Which of the following student services have you used before?
<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency by choice</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocacy Service</td>
<td>30</td>
<td>3.47%</td>
<td>11.03%</td>
<td>14.35%</td>
</tr>
<tr>
<td>Ask George</td>
<td>98</td>
<td>11.33%</td>
<td>36.03%</td>
<td>46.89%</td>
</tr>
<tr>
<td>Careers</td>
<td>74</td>
<td>8.55%</td>
<td>27.21%</td>
<td>35.41%</td>
</tr>
<tr>
<td>Chaplaincy</td>
<td>7</td>
<td>0.81%</td>
<td>2.57%</td>
<td>3.35%</td>
</tr>
<tr>
<td>Childcare</td>
<td>6</td>
<td>0.69%</td>
<td>2.21%</td>
<td>2.87%</td>
</tr>
<tr>
<td>Student clubs and societies</td>
<td>81</td>
<td>9.36%</td>
<td>29.78%</td>
<td>38.76%</td>
</tr>
<tr>
<td>Counselling</td>
<td>46</td>
<td>5.32%</td>
<td>16.91%</td>
<td>22.01%</td>
</tr>
<tr>
<td>Disability support and equity services</td>
<td>24</td>
<td>2.77%</td>
<td>8.82%</td>
<td>11.48%</td>
</tr>
<tr>
<td>Health</td>
<td>60</td>
<td>6.94%</td>
<td>22.06%</td>
<td>28.71%</td>
</tr>
<tr>
<td>Legal Service</td>
<td>8</td>
<td>0.92%</td>
<td>2.94%</td>
<td>3.83%</td>
</tr>
<tr>
<td>Library IT Rovers</td>
<td>83</td>
<td>9.6%</td>
<td>30.51%</td>
<td>39.71%</td>
</tr>
<tr>
<td>Night Bus</td>
<td>10</td>
<td>1.16%</td>
<td>3.68%</td>
<td>4.78%</td>
</tr>
<tr>
<td>Orientation</td>
<td>90</td>
<td>10.4%</td>
<td>33.09%</td>
<td>43.06%</td>
</tr>
<tr>
<td>Social and cultural activities</td>
<td>45</td>
<td>5.2%</td>
<td>16.54%</td>
<td>21.53%</td>
</tr>
<tr>
<td>Student sport and recreation</td>
<td>23</td>
<td>2.66%</td>
<td>8.46%</td>
<td>11%</td>
</tr>
<tr>
<td>Student Diary</td>
<td>56</td>
<td>6.47%</td>
<td>20.59%</td>
<td>26.79%</td>
</tr>
<tr>
<td>Student Finance</td>
<td>15</td>
<td>1.73%</td>
<td>5.51%</td>
<td>7.18%</td>
</tr>
<tr>
<td>Student Housing</td>
<td>10</td>
<td>1.16%</td>
<td>3.68%</td>
<td>4.78%</td>
</tr>
<tr>
<td>Student leadership and volunteering</td>
<td>42</td>
<td>4.86%</td>
<td>15.44%</td>
<td>20.1%</td>
</tr>
<tr>
<td>Student media</td>
<td>29</td>
<td>3.35%</td>
<td>10.66%</td>
<td>13.88%</td>
</tr>
<tr>
<td>Student representation</td>
<td>28</td>
<td>3.24%</td>
<td>10.29%</td>
<td>13.4%</td>
</tr>
<tr>
<td>Sum:</td>
<td>865</td>
<td>100%</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Not answered:</td>
<td>63</td>
<td>-</td>
<td>23.16%</td>
<td>-</td>
</tr>
</tbody>
</table>

**Total answered:** 209
Question 3

Please select the five services that are most important to you:
<table>
<thead>
<tr>
<th>Choices</th>
<th>Absolute frequency</th>
<th>Relative frequency by choice</th>
<th>Relative frequency</th>
<th>Adjusted relative frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocacy Service</td>
<td>43</td>
<td>4.62%</td>
<td>15.81%</td>
<td>23.12%</td>
</tr>
<tr>
<td>Ask George</td>
<td>42</td>
<td>4.52%</td>
<td>15.44%</td>
<td>22.58%</td>
</tr>
<tr>
<td>Careers</td>
<td>99</td>
<td>10.65%</td>
<td>36.4%</td>
<td>53.23%</td>
</tr>
<tr>
<td>Chaplaincy</td>
<td>8</td>
<td>0.86%</td>
<td>2.94%</td>
<td>4.3%</td>
</tr>
<tr>
<td>Childcare</td>
<td>9</td>
<td>0.97%</td>
<td>3.31%</td>
<td>4.84%</td>
</tr>
<tr>
<td>Student clubs and societies</td>
<td>99</td>
<td>10.65%</td>
<td>36.4%</td>
<td>53.23%</td>
</tr>
<tr>
<td>Counselling</td>
<td>74</td>
<td>7.96%</td>
<td>27.21%</td>
<td>39.78%</td>
</tr>
<tr>
<td>Disability support and equity services</td>
<td>42</td>
<td>4.52%</td>
<td>15.44%</td>
<td>22.58%</td>
</tr>
<tr>
<td>Health</td>
<td>83</td>
<td>8.92%</td>
<td>30.51%</td>
<td>44.62%</td>
</tr>
<tr>
<td>Legal Service</td>
<td>32</td>
<td>3.44%</td>
<td>11.76%</td>
<td>17.2%</td>
</tr>
<tr>
<td>Library IT Rovers</td>
<td>47</td>
<td>5.05%</td>
<td>17.28%</td>
<td>25.27%</td>
</tr>
<tr>
<td>Night Bus</td>
<td>14</td>
<td>1.51%</td>
<td>5.15%</td>
<td>7.53%</td>
</tr>
<tr>
<td>Orientation</td>
<td>32</td>
<td>3.44%</td>
<td>11.76%</td>
<td>17.2%</td>
</tr>
<tr>
<td>Social and cultural activities</td>
<td>60</td>
<td>6.45%</td>
<td>22.06%</td>
<td>32.26%</td>
</tr>
<tr>
<td>Student sport and recreation</td>
<td>48</td>
<td>5.16%</td>
<td>17.65%</td>
<td>25.81%</td>
</tr>
<tr>
<td>Student Diary</td>
<td>12</td>
<td>1.29%</td>
<td>4.41%</td>
<td>6.45%</td>
</tr>
<tr>
<td>Student Finance</td>
<td>46</td>
<td>4.95%</td>
<td>16.91%</td>
<td>24.73%</td>
</tr>
<tr>
<td>Student Housing</td>
<td>18</td>
<td>1.94%</td>
<td>6.62%</td>
<td>9.68%</td>
</tr>
<tr>
<td>Student leadership and volunteering</td>
<td>55</td>
<td>5.91%</td>
<td>20.22%</td>
<td>29.57%</td>
</tr>
<tr>
<td>Student media</td>
<td>16</td>
<td>1.72%</td>
<td>5.88%</td>
<td>8.6%</td>
</tr>
<tr>
<td>Student representation</td>
<td>51</td>
<td>5.48%</td>
<td>18.75%</td>
<td>27.42%</td>
</tr>
<tr>
<td>Sum:</td>
<td>930</td>
<td>100%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not answered:</td>
<td>86</td>
<td>-</td>
<td>31.62%</td>
<td></td>
</tr>
</tbody>
</table>

**Total answered**: 186
Question 4
Are there any other services you would like to see funded by the Student Services and Amenities Fee?

<table>
<thead>
<tr>
<th>Text input</th>
</tr>
</thead>
<tbody>
<tr>
<td>asd</td>
</tr>
<tr>
<td>N/A</td>
</tr>
</tbody>
</table>

Sign language classes/training opportunities.
Not that I can think of

More free lunches to encourage students to be social
Discounts to HEALTHY food alternatives and better orientation week promotions. no just redbull, doghnuts and junk! Oh, more vegetarian options for BBQ's.

No

for online students
Can't think of any
No

A good food co-operative like they have at RMIT and Melbourne University. It provides nutritious and inexpensive food.

More services for online (OUA) students unable to access things in person. Information sessions should be made available to participate via collaborate; welcome packs should be sent out.....we should have the same opportunity as on campus students to access all services

I would like to see more advice provided to online students on how to access these services and perhaps some specific services for online students who work full time or live too far away from any campus to be able to make use of most of these services.

N/A

NA

More for OUA students

I am an OUA student, I'm also commonwealth supported so pay the student services fees, so something for externals, including the return postage covered on library borrowing as Swinburne Online students get

no

LAS

None

no

rebate for off campus students

No

Having partnerships to get discounts on affiliation on external organisations of the student interest for example in my case to financial organisations like finsia

Currently, it takes a minimum of two days to get a reply to an email question through Ask George, and that's if you're lucky - most of the time you don't even get a reply or a response so you have to end up calling in or visiting Student HQ which is especially difficult for me as I live an hour and 20min from Hawthorn Campus. Plus, I've submitted a 'prerequisite waiver form' and currently it has been 11 working days since I've submitted it and I have had no response to my email queries. I really need to be enrolled in the unit I've submitted a 'prerequisite waiver form' for, as its required in order to commence my summer internship i.e. without me being enrolled in that unit I cannot start the internship; it would be a major set back if I ended up not doing the internship since the internship is at a communications firm that's part of the multi-national Dentsu Aegis Network. My application receipt number is: PRW1808

As an on-line student, very few of these apply to me. I resent having to fund services I don’t need

Nope :) they seem to have most things covered

N/A

Not sure at the moment...

No, but more should be provided to Swinburne Student Union.

Better Orientation program so that you can actually get to know each other.

No.

I use OUA, this amenities fee is pure ransom, what possible benefit do I get from it? Blackboard doesn't even work on iPad... The 5 services I picked are bogus, I don't have access to anything

What could be funded by SSAF? What are examples? This is a stupid question. Just generally more activities and life on campus, Swinburne is boring compared to most Universities and there is no reason to be on campus.
I believe a significant percentage of the Fee should be passed on to the Student Union so that they can expand operations and provide better services and functions to students.

No

New constructions for buildings.

- I'd like to see student union get more and deliver those services because they actually know what students want/need.

No

Not off the top of my head

I'd like to see it go to actually fixing up problems around the place, stuff like cleaning toilets, fixing escalators.

No

Swinburne Student Union

Free stuff

The Swinburne student union - more than 5%!!!!

More events

Working escalators?

The Student union should receive more of the money! They are making a difference and I am proud of their hard work! (for an example supporting gay marriage and fossil free Swinburne, the pub and all events at the pub, exam stall and much more!) More music, theatre, dance, singing etc. It would be great if the fee could go to having professional support in starting up clubs in this areas (after the start up period the clubs could be run as per other clubs).

No

Free breakfasts and lunch packs, as I know some students are really struggling to keep up studies and their jobs

Improvements to the library. Like more study spaces/expansion of current building

More events similar to oreientation. Free food, games etc

n/a

I would like to see the toilets better maintained

Student union, social activities I can go to.

More mental health and general support services. The union also deserves a bigger share.

More availability to aid with subjects. Study groups generally scheduled at once a week if you have a class you can't attend it so you automatically miss out on the extra study group sessions.

can't think of anything that we don't have up there already, just distributing the money into the most popular choices in this survey would be best

No

day bus

Programs for assisting students who are at-risk in determining their next steps in studying and Swinburnes policy on what it is to be at risk

Uni bar

student union

Team Swinburne Formula SAE comp entry fee

Parking to be free

no

an orientation WEEK for everyone, not a single day

Student prizes

None

The Student Union should be funded to provide a truely independent advocacy service.

Recreation - Yoga
Not really, SSAA does a great job

More staff for peak enrolment and timetable issues

It seems like the social activities and student activities/events pale compared to pretty much any other Uni

Money to the student union to help students feel like they have the support of other likeminded students.

Not that I can think of

It looks as though my $15 Union fee did not cover staplers this year. I had an injured leg, and I was still disappointed (several times) to walk into an office without staplers.

Portion donated to charities voted for by students

Student Union Social events

cheaper coffee on campus, more areas like downstairs at the George for student meals/cooking, a meals service so we can get food from the uni, it can be run by students and does lunches, as that is basically were the majority of your money goes as a student, make it do pasta and curries, as long as it is cheaper than $10 I am happy to pay what ever to have this everyday as I and all of my friends will use it. more money for clubs, let clubs have accounts where they can pool the money/profit the make off activities so they can spend it on development/more events for the club.

Not at this stage.

I like the fee removed to be honest with you.

Student union

not sure

None

Student Union - to the same degree as other major universities such as Melbourne and Monash

Nothing really. Just continued disability support.

Online student counselling services. Better methods for searching for available scholarships for online students.

More free and fun activites on campus

No

I would like to see more funding invested in the student union

no

Not really, having an advocate for some issues would be great though. Sometimes it's way too intimidating to be calling out a Dr. on things they've got wrong in coursework or structure.

Greater allowance to clubs, dedicated spaces for clubs

I really enjoy the random activities that can happen, especially with notice so I can come in or organise to attend. Things like that animal petting zoo, food (food is always great, not going to lie), drinks and just stuff to help you chill (movies on beanbags outside on a nice day?).

Text book swaps More university community minded activities that help us to be more involved and meet other students

no

N/A

Yes more animals

Seating in the corridors so that people with disabilities don't have to stand or sit on the floor while waiting for classes. Especially in the ATC building.

More general student use computers (with Solidworks) in the AMDC as there are not enough

The Student Union

Probably but I can't think of any right now and you won't let me continue without writing something.

Upgraded classrooms would be nice.
As an OUA student I figure I'm paying for on campus clubs and bbqs. I'd rather not be paying at all as there is little if anything of value we receive for our money.

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tutoring or a list of tutors in each suburb</td>
<td>No</td>
</tr>
<tr>
<td>Online improvement</td>
<td>No</td>
</tr>
<tr>
<td>More animals on event days to relieve stress</td>
<td>No</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>I think more activity and free food would be a nice way to bring students together</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More events</td>
<td>No</td>
</tr>
<tr>
<td>The Student Union should be funded to provide a truly independent advocacy service</td>
<td>No, just the above</td>
</tr>
<tr>
<td>More interaction with the Swinburne Online students. Perhaps specific online programs targeted to SOL students to enable greater participation with 'on campus' students.</td>
<td>No, just the above</td>
</tr>
</tbody>
</table>
A better online service for us students that study online. The current system is useless and doubles study time to the point that I just want to quit this UNI.

Free text books, most units cost around $1200 I think textbooks should be included in the price.
Question 5
Do you have any other comments or suggestions you would like to make about the Student Services and Amenities Fee?

Recommend increasing funding to Swinburne Student Union from SSAF. Modelling has shown that the SSU provide better value for SSAF funding to benefit students, compared with SSAA particularly.

Please keep student financing, it's what enabled me to travel to uni for a year, and helped me get my textbooks for a semester!

we pay a lot in fees but we don't have a choice how they are allocated (however i guess that is what this is). It would be good to see the financial break down of how funds are invested, it would be a more accurate way to ascertain opinion.

As an online student I don't get rouse any of these services...

SSAA provides great services

Bigger and better activities on campus

Stop having free food days. It produces significant waste and does not cater to everyone. This money should be put towards subsidising regular healthy meals as in a food co-operative.

Currently online (OUA) students needs are not catered for

I don't believe the Amenities fee should be charged to online students unless there is clear framework on what this money is going towards and how we can actually benefit. It's difficult to justify handing over $130 every year when I only study with Swinburne for 6 months of the year and I don't see anything for it.

N/A

NA

OUA students get very little value from this fee

as I said as an external/distance student it's hard to see the benefit of this

SLVP changed my life!

no

None

no

NO, i am not on campus, it is terrible that i must pay for amenities that i cannot access

No

No

no...

As an on-line student, very few of these apply to me. I resent having to fund services I don’t need

I'm happy to pay this fee for all the great benefits we get

N/A

More of it goes towards the Student Union!

Advocacy should be independent of the university and should run by the Student Union

I think the cost is fine.

The Diary is a waist of money. Maybe consider a Swinburne Notebook with calendar of events list in the front.

It's not perfect, but better to have it than nothing. Bring back CSU.

It should be completely removed for OUA student who don't even have access to amenities

Can we have more detail about where it is spent? I can't understand it at the moment. I went to Melbourne and their Union runs everything, its awesome, more should go to the Student Union.

The breakdown of where the contribution of fees go needs to be broadcast to students a lot more.

No

None at this stage.

support SSU

I'd like to see student union get more and deliver those services because they actually know what students want/need.
Please don't cave to the student union. They aren't as important as they think they are.

Students should have more control over how their funds are spent - that can only happen through the Swinburne Student Union

Lower fees

The Swinburne student union should be funded fairly like other unions, 5% is not enough!!!!

I'm not sure exactly where the money goes, but I can only assume other unis put more of it towards encouraging a student culture, since Swinburne has very little compared to the others I've seen.

Why was this survey not sent to our student emails? 286 dollars is a lot of money and I would like to influence what it goes towards. SSAA needs to advertise their activities better. It seems like they just randomly have events on campus. I read their news letters, I check their calendar and facebook, still I often 'by chance' find out about on campus activities.

I think it's a good thing we all contribute

Its such a waste of money, I've never seen any benefit

If students are paying for it, surely it should be given back to the student committees and organisations to better the university experience.

n/a

Need more funds for student clubs

The fees of international students should be charged same as australians students.

The SSAF should be directed towards student run organisations so as they can run better student services

I feel as though it is crucial for more funding to go towards the various clubs at Swinburne. I am pleased with majority of the aspects of Swinburne, however these clubs don't receive nearly enough funding and support, especially due to the potential for them to create a stronger community within the Uni and overall make Swinburne more than just a place to attend classes then leave

We should know where our money goes, and I had no idea I even paid for this transparency of the funds and how its spent

Free parking or discounted parking at least

more money towards student clubs and societies

I think need more promotions

get it together

More information for all students on how you used the money each year with clearly explained distribution and allocation.

I would like to see the Student Union be provided with appropriate funding as they provide all students with a variety of events and free services.

Swinburne Student Union should be funded fairly like other Australian Student Unions. 5% isn't enough!

Skill development

I'd like to see more money go towards student clubs. I'd also like there to be a more efficient advocacy process.
Swinburne needs to be more transparent in the allocation of the SSAF.

I understand that the club grants are really helpful for ensuring that clubs can provide activities that benefit students; keep them going!

it should be argued each year the percentage level that each organisation is entitled to based on projected budget for the administration and annual and special projects

Do more for the students

Please fund the student union fairly.

- Keep the food coming
- Abolish it.

No

Staplers can cost less than $2. It's no excuse even if the Union claims that $500 was waisted on broken staplers this year. Period.

No

FUND THE STUDENT UNION FAIRLY

- make what our fees are going into more publicly visible as i have no idea where it goes, spend more on clubs, work closer with them, give them better grants as clubs are enormously beneficial to your image and the student bodies health and well being bringing much needed culture to the uni. Spend more money on the student union, upgrade the bar and work with them more closely, they are an essential service and they need more attention. consult with everyone before you make changes to funding or anything else as we feel that you are not listening to us

- Use of the gym should be included in amenities fees

- I like the fee removed to be honest with you.

- Student union works very hard and they must be funded because they provide plenty of services to students including free printing and breakfast. Most of the students used that. So, if possible then kindly give fund to them.

- nope

- None

- No

The facilitation of more on campus and local employment opportunities for students while they study. The student union if properly funded to operate more businesses on campus could facilitate more employment opportunities on campus.

Things like rovers are really important in a tech oriented university. Any help is a plus.

I would like to see more services available for online students, such as more comprehensive online orientation for new students and more personalised online student counselling services.

Please distribute the fund fairly to all services

The amount of money does not bother me unless it goes to good use. Fun events keep the university connected but I would prefer a focus on careers and health services, which can highly benefit students. Students need to know that these services are available to them!

No

All these services hold a lot of value and deserve to be maintained

no

Happy to be paying it if it's being spent appropriately.

I don't know where the money is going to? I feel like I should know but I can't see any information at Swinburne about it

Nope!

No

N/A

Yes we need more animals

Make it clearer how much needs to be paid by when because the system on the website as of 7/12/2015 is very confusing.

N/A

Students should be able to choose how they spend it through participation in the democratic process. SSAA is not an appropriate vehicle for this, it should be wound up and its funding given to the Student Union.

Online students should receive a detailed list of what is available to them online and by phone. This list should be provided to them when they are invoiced for the fee.

Nah.
The university already funded a lot, if not all, of the services shown on the list above, before SSAF came in. With the introduction of the SSAF, I would have liked to see, and still do, an expansion on what the offerings are, and greater financial support provided to the student union. At this stage the communication with students as to where their money is going, compared to before the SSAF is completely hidden. Please introduce more transparency and communication about the benefits the additional money is having on our education. Additionally, students are effectively ‘working’ for approximately $5 an hour as student union representatives, to provide services on campus that are not run by the university. Student initiatives, and student run programs are fantastic, but the university should step up to financially support the endeavours and those students.

student union does a lot for us and in return they are not funded fair enough. Student Union should be funded to what they are providing to the students.

I don't think there should be a fee.

More petting zoos each semester, at least twice rather than once
I really like the petting zoos
no
More animals
No
Not at this stage
Reduction in price for those who do industry placement
Not at this time
More info around campus.
Swinburne Student Union should be funded fairly, like other Australian Student Unions, as 5% for the Swinburne Student union is not enough
Seems high compared to the value received. I feel I get much more value and representation from the union
Not yet, just starting out online, so haven't used these yet
no
I wouldn't mind knowing how to access some of these services if that is what my fees are paying for. What is Ask George??

market stalls
I'd have to say that the price seems excessively high for what we actually receive. Further, if you're going to continue squeezing out the student union, you might want to consider offering similar or better services than they can.
No
I believe it should be matched by the University so that services can be maintained and increased
It is a great service
No
no
N
Make it optional
Yes, internship and workplace experience for international students
More activities for students
As an OUA student 99% of the ssa are useless to me and it annoys me that we have to pay so much.
I am a distance student and would like a proportion of the fees used to assist distance students.
no
It would be great if the Ask George service were properly resourced. Having to wait 5 days for a response is not good enough.

It doesnt really apply to online students so not sure why I have to pay it. I don't access any of the services.
Being an online student makes most of the funded services inaccessible. Isolation is the hardest part of the online experience. Bridging the gap in some way would make it a little easier. Somewhere to share experiences.

What is in it for on-line students?

No

As an online student I am unsure which of these services I can actually access as most appear to be on campus so could you clarify what services online students are paying for and should these be included on this survey to make it more relevant to online students?

N/A

Elas and slo that actually care and don't say,, "oh we don't get paid to be here all the time" Which I have heard them say frequently.