

THE ROLE OF ORGANIZATIONAL BARRIERS IN ADOPTION AND USE OF ELECTRONIC LOCAL GOVERNMENT

Abstract

This research will explore the role of organizational barriers in adoption of e-government at local government level. Much of the research in electronic government identifies the barriers to adoption and use of e-government. However, most researchers focus on technical and infrastructure barriers, while organizational barriers receive limited attention. This study examines organizational traits that are applicable in understanding how organizational barriers affect the adoption and use of e-government. The researcher will develop and use a framework to analyse the role of organizational barriers in adoption and use of e-government at local government level. It is also identified that the adoption of e-government at local level is often mandated and supported by central governments and that the internal and external contexts affect the adoption process. A case study methodology will be used to investigate the adoption and use of local e-government initiatives in Indonesia.