

Student ID:

--	--	--	--	--	--	--	--

Information will be strictly confidential and no identifying information will be forwarded to any other party.

Thank you for taking the time to complete this survey. The intention of the survey is to find out what you think about your course and to act on this feedback to improve your learning experience. This survey is confidential. You will not be individually identified in any information or reports produced from this data. Swinburne's Privacy Policy is available from <http://www.swin.edu.au/privacy.htm>

The survey will take you about 15 minutes. We appreciate you taking the time, because we feel that student feedback on all of these issues is very important. If you have any questions or concerns about this survey, please contact the Strategic Planning and Quality Unit.

Please use a black or blue pen to fill in the circles like this: ●

Not like this



Section 1: About You

Course you are commenting on:

1. Highest level of prior education before this course

- | | |
|----------------------------------------|--------------------------------------------|
| <input type="radio"/> Year 9 or below | <input type="radio"/> Bachelor Degree |
| <input type="radio"/> Year 10 | <input type="radio"/> Graduate Certificate |
| <input type="radio"/> Year 11 | <input type="radio"/> Graduate Diploma |
| <input type="radio"/> Year 12 | <input type="radio"/> Masters Degree |
| <input type="radio"/> TAFE Certificate | <input type="radio"/> Doctorate/PhD |
| <input type="radio"/> TAFE Diploma | <input type="radio"/> Other |

2. What is your date of birth? (dd/mm/yyyy)

		/			/				
--	--	---	--	--	---	--	--	--	--

3. How relevant is your course to your current work?

- Highly Relevant Relevant Slightly Relevant Not Relevant

4. What is your **MAIN** reason for doing the course?

- Get a better job, promotion, more skills or develop a business
- Fulfil a requirement of my job
- Improve my general education skills
- Other reasons

5. What type of job are you currently employed in?

- Full time work
- Part time or casual work

Section 2: Your Swinburne Experience

The following section asks your opinions on how well we are doing in relation to your course. It is broken down into Course Organisation, Teaching and Learning, Feedback & Assessment, Learning Materials & Resources, Generic Skills Training, and Student Services. You will also have the opportunity to provide a general assessment and written comments at the end of the survey.

A: Course Organisation

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. Swinburne staff were able to help me with my queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Enrolling and re-enrolling is quick & convenient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I was given good information about recognition of prior learning or credit transfer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. There is a good balance between theory and practice in this course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I consider what I am learning valuable for my future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. This course is well organised	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Swinburne provides me with information that is relevant to my course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

B: Teaching and Learning

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. In general, I feel that teachers/trainers are able to relate well to workplace learners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The teachers/trainers in my course take an interest in my progress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. There is sufficient access (e.g. online, face to face, telephone) to teachers/trainers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Teachers/trainers have a thorough knowledge of the course content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Teachers/trainers understand my learning needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Teachers/trainers communicate the course content effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Teachers/trainers demonstrated a thorough knowledge of my industry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Teachers/trainers demonstrated a thorough knowledge of my workplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



C: Feedback and Assessment

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I always know how I am progressing in my course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I know how I am going to be assessed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I am assessed at appropriate intervals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The assessment is a good test of my skills and knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I received useful feedback on my progress that helped me improve	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

D: Learning Materials and Resources

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. Course materials are relevant and up to date	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I know where to get help with learning or study skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I have access to the Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. BlackBoard/WebCT is used in my subjects to provide useful learning resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I have been shown how to access Swinburne online resources through the My Swinburne student portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

E: General Skills Training

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. My training is helping me develop my problem solving skills.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. My training is helping me develop my ability to work as a team member.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. My training is helping me to improve my communication skills.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. My training is helping me to develop the ability to plan my own work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. My training has made me more confident about my ability to learn.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

F: Overall Satisfaction

Thinking about all of your previous answers...

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I would recommend Swinburne to others.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Overall, I am satisfied with the quality of my course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What were the best aspects of your course? Please write below.

What aspects of your course are most in need of improvement? Please write below.

I am willing to be contacted to provide further feedback on my Swinburne experience... Yes No

Thank you for your time and participation

32023

