

Thank you for taking the time to complete this survey. The intention of the survey is to find out what you think about your course and to act on this feedback to improve your learning experience. This survey is confidential. You will not be individually identified in any information or reports produced from this data. Swinburne's Privacy Policy is available from <http://www.swin.edu.au/privacy.htm>

The survey will take you about 15 minutes. We appreciate you taking the time, because we feel that student feedback on all of these issues is very important. (You might like to print a copy of this form and take your time to decide on your answers before you fill it in online).

If you have any questions or concerns about this survey, please contact the Strategic Planning and Quality Unit.

Section 1: About You

Course you are commenting on

2. Main mode of study in 2009

- Classroom/On Campus
 Online/Off Campus
 Distance/Off Campus
 Workplace/Off Campus
 Other **Please Specify**

3. Study Load

- Full Time
 Part Time
 Not Applicable

4. Main Attendance Pattern

- Day
 Evening/Weekend
 Day and Evening/Weekend
 Not Applicable

5. About how far are you through your course (as a percentage)?

- 0-20% 21-40% 41-60% 61-80% 81-100%

6. Highest level of prior education (before this course)

- Year 9 or below Bachelor Degree
 Year 10 Graduate Certificate
 Year 11 Graduate Diploma
 Year 12 Masters Degree
 TAFE Certificate Doctorate/PhD
 TAFE Diploma Other

7. Which of the following best describes your (current) intentions in relation to your course at Swinburne?

- I intend to complete this course at Swinburne
 I intend to defer from this course and return to Swinburne to complete it
 I am considering withdrawing from this course before completion

Because...

Please explain your answers...

8. What was your main work or study status prior to beginning your studies?

- Paid employment Unemployed
 Self Employed Student
 Unpaid Work Other

9. Are you currently working in paid employment?

- No. Not currently working
 Yes. In full time work
 Yes. In part time or casual work
 Other

9a. How relevant is your course to your current work?

- Highly Relevant Relevant Slightly Relevant Not Relevant

9b. How many hours would you work in paid employment in a typical study week?

- 1-5 21-25
 6-10 26-30
 11-15 31-35
 16-20 36 hours or more

10. Did you apply for exemptions (Recognition of Prior Learning or Credit Transfer) based on your previous work experience or study?

- Yes No

10a. Were you granted any RPL (Recognition of Prior Learning) for this course?

(Were you given any exemptions for your previous work experience?)

- Yes - All that I applied for
 Yes - Some that I applied for
 No None that I applied for
 Don't Know Yet

10b. Were you provided with sufficient information and assistance when making your application?

- Yes No

10c. Were you satisfied with the RPL process overall?

- Yes No Don't Know Yet

11. Have you undertaken any group assignments as part of your program?

- Yes No

Section 2: Your Swinburne Experience

The following section asks your opinions on how well we are doing in relation to your course. It is broken down into Course Organisation, Teaching and Learning, Feedback & Assessment, Learning Materials & Resources, Generic Skills Training, and Student Services. You will also have the opportunity to provide a general assessment and written comments at the end of the survey.

A: Course Organisation	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. It was easy to find out about this course and what I would learn	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I know who to talk to if I have a problem	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I am told if lesson times change or classes are cancelled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The amount of class work and homework is just right for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The course teaches me skills I need for study, work or every day life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. This course is well organised	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please add anything else you would like to say about questions in section 'A' here... <i>(maximum approx 1000 characters or 100 words)</i>						

B: Teaching and Learning	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I can contact my teachers when I need to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I am happy to ask questions in class if I need to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. My teachers treat me with respect	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. My teachers communicate the subject content effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. My teachers make my subjects as interesting as possible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please add anything else you would like to say about questions in section 'B' here... <i>(maximum approx 1000 characters or 100 words)</i>						

C: Feedback and Assessment	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I always know how I am going in my course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. My teachers tell me how I am going to be assessed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The assessment tasks show what I have learned	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. I receive useful feedback on my assessment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. 'My Grades' is a useful tool for tracking my assessment and results	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please add anything else you would like to say about questions in section 'C' here... <i>(maximum approx 1000 characters or 100 words)</i>						

D: Learning Materials and Resources	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I am happy with the computers at Swinburne	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I find it easy to access and use BlackBoard/WebCT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. BlackBoard/WebCT is used in my subjects to provide useful learning resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please add anything else you would like to say about questions in section 'D' here... <i>(maximum approx 1000 characters or 100 words)</i>						

E: Generic Skills Training	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I am learning how to solve problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I am learning how to work well in a group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I am learning how to speak and write better in English	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. I am learning how to plan my work and time better	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I am learning how to learn new things by myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. My teachers tell me how I am going in the above skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. I have had good opportunities to meet and work with people from other cultures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please add anything else you would like to say about questions in section 'E' here... (maximum approx 1000 characters or 100 words)						

F: On Campus Student Services (this section is blank for off campus students)	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
1. I am satisfied with the cleanliness of the campus (rooms, library, toilets, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I am satisfied with how the campus is maintained (painting, repairs, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. I am satisfied with the services on campus while studying (heating, cooling, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. I am satisfied with the social activities on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I am satisfied with the food available on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. I always feel safe on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. I can access good quality health services on campus when I need to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please add anything else you would like to say about facilities and student services here... (maximum approx 1000 characters or 100 words)						

G: Overall Satisfaction	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
<i>Thinking about all of your previous answers...</i>						
1. I would recommend this course to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. I would recommend Swinburne to others.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Overall, I am satisfied with the quality of my course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Overall, I feel my Swinburne experience is worthwhile.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What were the best aspects of your course? Please write below. (maximum approx 1000 characters or 100 words)						
What aspects of your course are most in need of improvement? Please write below. (maximum approx 1000 characters or 100 words)						

I am willing to be contacted to provide further feedback on my Swinburne experience... Yes No

Thank you for your time and participation