

Registering body report

20 Jun 2011

RTO Information

NTIS number	3059
Name	Swinburne University of Technology - TAFE Division
Street Address	Swinburne University, John St
City/town/suburb	Hawthorn
State	VIC
Post code	3122

Learner and employer response

	Learners	Employers
Response count (number)	895	181
Population count (number)	41930	770
Response rate (per cent)	2.1	23.5

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	70.4	20.7	66.9	16.4
Trainer Quality	71.6	17.1	68.4	13.5
Effective Assessment	70.7	15.9	67.0	12.5
Clear Expectations	68.4	17.5		
Learning Stimulation	68.5	16.9		
Training Relevance	69.8	17.4	66.9	13.7
Competency Development	71.2	14.2	64.1	12.5
Training Resources	68.1	19.0	67.6	10.8
Effective Support	70.7	15.9	66.5	15.3
Active Learning	72.0	14.8		
Overall Satisfaction	71.2	19.3	69.7	17.9

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	In 2010 it was decided to group employers into commercial and ATTP employers, using a sampling method for each group.
Main ways data has been used for continuous improvement	AQTF surveys have been used to supplement comprehensive university surveys (Swinburne Experience Survey), NCVER SOS and other performance indicators. Employer survey confirms feedback from previously conducted surveys, though questions are proving

less useful for improvement